



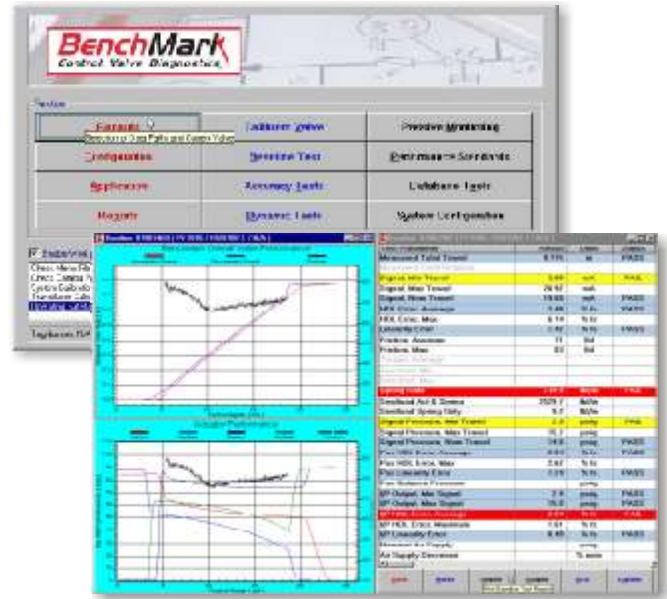
BenchMark Diagnostic Support Services

Over the past fifteen years, control valve diagnostics has evolved from an interesting novelty to an essential part of installing, monitoring and maintaining modern control valves.

The use of control valve diagnostics has been demonstrated to increase plant up-time and lower production costs when compared to traditional methods of maintaining control valves and solving chronic valve performance problems.

Diagnostics test data can be obtained from off-line stand-alone systems or from on-line self diagnosing smart control valves. Regardless of source, the key to effectively applying this technology is timely, accurate interpretation of the data obtained. This can be challenging in the age of limited manpower, tight maintenance budgets and the early retirement of experienced personnel. Both valve end-users and valve service providers can benefit from increased engineering participation in the application and interpretation of modern control valve diagnostics.

The *BenchMark Diagnostics Center* is a **24/7/365** resource for data analysis and diagnostics interpretation. This service which provides you affordable and timely access to experienced and knowledgeable diagnostics engineers is available on an hourly demand basis or as a part of your *Customer Service Agreement*. Extended diagnostic engineering support can also be arranged by special quotation.



Affordable 24/7/365 Access to Experienced Diagnostic Engineers

Detailed, but understandable analysis reports are provided that include both performance evaluation and recommendations for corrective action. These reports, delivered in both hard-copy and electronic formats, are ready for immediate presentation to your client or boss.

BenchMark Control Valve Diagnostics Version 6, scheduled for release later this year, will contain an interactive *Valve Evaluation* feature linking directly to this support service.

For more information or to setup your diagnostics support account, contact your *BenchMark* service provider or contact:

support@bmkdmdeng.com

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